# CJIS Online Security Awareness Training



**TAC Guide** 

2015

## **Preface**

Welcome to the new CJIS Security Awareness Training software available to Texas agencies to help meet current CJIS Security Policy requirements in Section 5.2. TX DPS purchased this application to help agencies that may not have access to Omnixx/TLETS. Many agencies will find this a good single source for electronic recordkeeping instead of maintaining a paper list or multiple lists for audit review.

We recommend starting small by adding the agency's IT staff and vendor records, personnel who typically do not have sign on credentials to Omnixx. Many vendors have been preloaded into the training software and will not need entering. Next, the agency may want to add their employees into the training software. Security Awareness Training that has been completed in Omnixx will not transfer over to this new software. This training software can be used to replace current security awareness training and recordkeeping methods, but is not a requirement at this time. This application does not replace TCIC/TLETS certification training available in Omnixx. This is being provided to help create one recordkeeping source for all Security Awareness Training.

The manual is broken into parts. One section for the TAC, one for the vendor and one on the security awareness training process. The content labeled 'TAC' refers to the main access and responsibilities the TAC holds referred to as the 'Local Agency Admin' in this guide. The 'Vendor Administrators' section is primarily for the vendor's use. The TAC may set up an administrative account for their vendor known as a Vendor Administrator. The Vendor Administrator keeps track of their own company's employee records. The TAC can search and view reports of their vendors, IT staff and employees training records. The third section is the overall training and testing process for all employees.

Some important tips to know before getting started; for personnel to be entered, each record must have a unique business or personal email address as this becomes their sign on credential. When creating the account for individuals make note of their initial login credentials as you will need to relay this information to them. This training application needs Internet access to complete. The agency's TAC will be provided an initial sign on credential based on their current email address on file with TX DPS. There is a Contact Support button at the screen bottom for any assistance needed.

# **CJIS Online – TAC Tutorial**



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## Introduction

*CJIS Online* is the latest addition to the resources TX DPS has added to help agencies meet CJIS Security Awareness Training requirements. Definitions mentioned throughout this document include:

IT & Agency Users – Personnel in technology roles (internal regular staff or through a Management Control Agreement) and agency employees that have access to CJIS data and may not have a TLETS/Omnixx credential.

**Local Agency Admin** – Terminal Agency Coordinator (TAC) at agencies. This the main contact person the agency has set up with TX DPS to correspond changes, updates to connections and TLETS recordkeeping duties to name a few. This person is the authorized person on file to enter training records into the *CJIS Online* system.

Login – An individual's unique business or personal email address. Cannot be a shared email address.

**Vendor Access** – The location vendor employees enter to take training in *CJIS Online*. The designated Vendor Admin signs into the *CJIS Online* system at this location.

**Vendor Admin** - The main contact person designated at a vendor's company responsible for entering and maintaining their own employee records in the *CJIS Online* system.

Moving around in the application.

Navigation List in the upper right area to quickly get to screens.



To get help on a topic, click the help button.



CJIS Online Home, Logs off account and goes to main screen.



# **Accessing CJIS Online:**

Open an Internet browser to: <a href="https://www.cjisonline.com/">https://www.cjisonline.com/</a>





Select '**Texas**' from the State drop-down box then enter the TAC's first name, last name, agency's ORI and password.

Click the 'Submit' button.



## TAC - Adding agency IT staff and personnel

\*\*NOTE: If you are entering IT staff that are responsible for providing IT services for your agency as well as other agencies, you must enter them by following the instructions for *TAC - Adding Agency Vendor*, which can be found starting on page 12 in this document.\*\*

Click on the 'IT & Agency User Admin' button.



This is the agency's home screen listing all the options available to the TAC for administrating records, adding vendors and running reports.



Note: To get help at any time, click the '? HELP' button. There is a Navigation drop down list in the top right area to quickly move to screens. 'Contact Support' button is also available.

Tip: CJIS Online Home button will logout the account and go to the main screen.

#### Add Agency IT or Employee

## **Top Section:**

 Complete all mandatory fields marked by an asterisk \*

Department, person's first and last name

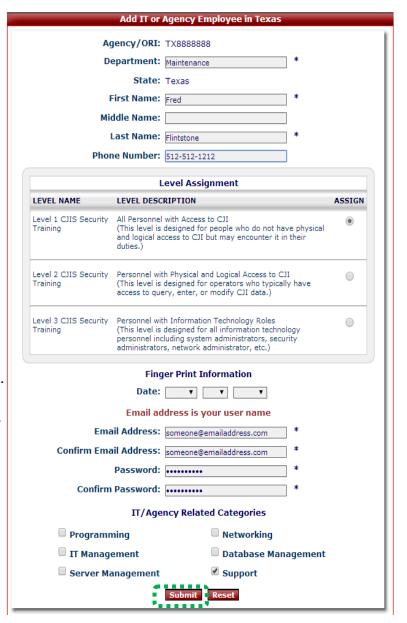
#### Middle Section:

- In 'Level Assignment' click the dot next to the level needed, 1, 2 or 3. Choose the appropriate training level based on the level description.

#### **Bottom Section:**

- Enter the person's unique email address then enter an initial password you create. This will become the initial user's sign on credential you will need to provide them.
- Select 'Support' for all agency personnel not responsible for IT functions.
- Select the appropriate IT function(s) for those individual's being added who have an IT function for the agency.

Click the 'Submit' button.



#### Notes:

Follow the same process to add additional IT staff or agency employees when necessary. Fields without an asterisk are optional.

You can set the password to any secure password appropriate for the agency.

Make a note of the employee login credentials as you will be relaying this to them to start their training.

## TAC - Record Maintenance for IT staff and Personnel

From the agency's home menu screen, select the 'IT & Agency User Admin' button.



## **List and View Employees**

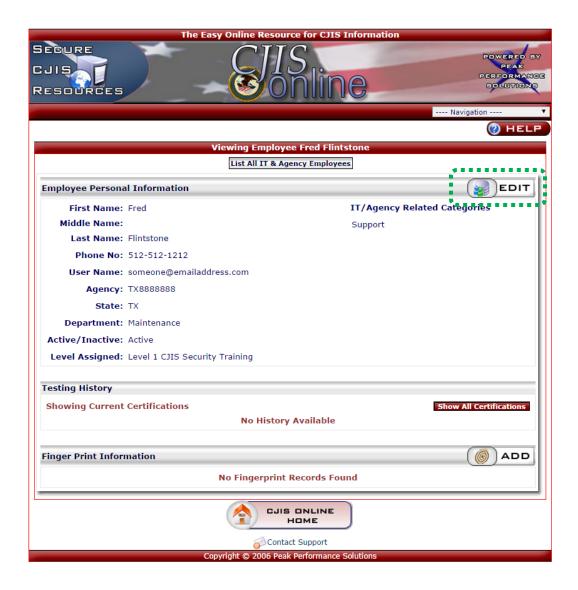
The 'List All IT & Agency Employees' button should be selected if/when you want to see a list of all ACTIVE users.

The 'Show All IT/Agency Employees' link should be selected if/when you want to see a list of all ACTIVE and INACTIVE users.

Select the appropriate button. The IT staff and employee list appears like below. Find the employee on the list, you will be able to edit or view their record. Click on '**View**' button.



Select the 'Edit' button to update the record.



Note: From this screen you are able to Show All or Current Certifications under Testing History.

On this screen you will be able to edit an existing record. For example, change a user to Inactive status, update an email address, change the training level, etc.

Click 'Submit' when done.

	Editing I	Employee Fred Flintstone	
Ag	ency/ORI:	TX8888888	
De	epartment:	Maintenance	*
	State:		
F	irst Name:	Fred	*
Middle Name: Last Name:			
		Flintstone	*
		512-512-1212	
	L	evel Assignment	
LEVEL NAME	LEVEL DESC	RIPTION	ASSIGN
Level 1 CJIS Security Training	(This level is	with Access to CJI designed for people who do not have physic ccess to CJI but may encounter it in their du	
Level 2 CJIS Security Training	(This level is	th Physical and Logical Access to CJI designed for operators who typically have a er, or modify CJI data.)	ccess
Level 3 CJIS Security Training	(This level is personnel inc	h Information Technology Roles designed for all information technology luding system administrators, security s, network administrator, etc.)	
	Email ad	dress is your user name	
Email Address: someone@emailaddress.com *			*
Confirm Email Address: son		someone@emailaddress.com	*
Password: •••••		*	
Confirm Password:		••••	*
Active/Inactive Status: Inactive ▼			
	IT/Age	ncy Related Categories	
Programı	ning	Networking	
☐ IT Management		Database Managem	ent
□ IT Manag			
□ IT Manag □ Server Ma	anagement	Support Submit Reset	

# **TAC - Adding Agency Vendor**

Open an Internet browser to: <a href="https://www.cjisonline.com/">https://www.cjisonline.com/</a>

Select the 'Local Agency Admin' button.

- Or from Navigate Menu choose Admin Home



Select '**Texas**' from the State drop-down box then enter the TAC's first name, last name, agency's ORI and password.

Click the 'Submit' button.



## Adding / searching a vendor record

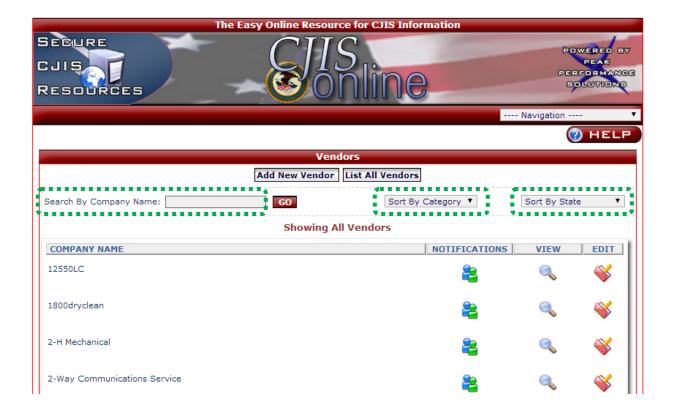
\*\*NOTE: If you are entering IT staff responsible for providing IT services for your agency as well as other agencies, you must enter them with this process.

Click on the 'Vendor Management' button.



Search to see if the vendor has already been added, choose only one search type at a time:

- -Search by **Company Name**: Enter the company name and click 'Go.'
- -Sort by **Category**: Limits the list based on the category of vendor.
- -Sort by **State**: Limits the list based on the state where the company is located.



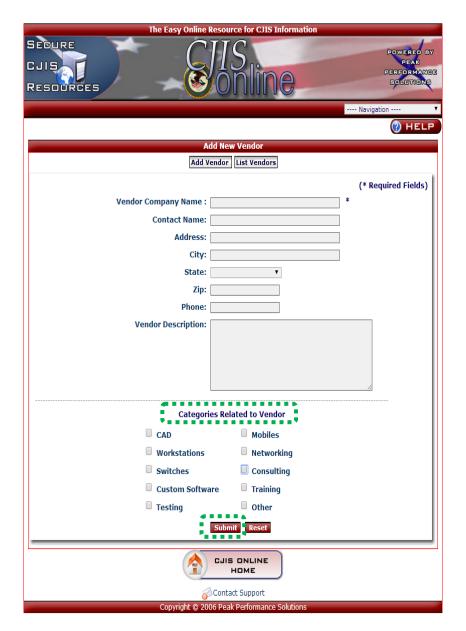
After searching, if you need to Add a new Vendor Company Name,

- Select the 'Add New Vendor' button.



## **Add New Vendor**

- Complete all mandatory fields marked by an asterisk \*
- Enter the *new* vendor's company name and contact information.
- Select the appropriate categories for the vendor.
- Click the 'Submit' button.



# **TAC - Adding Vendor Administrators**

Open an Internet browser to: <a href="https://www.cjisonline.com/">https://www.cjisonline.com/</a>

Select the 'Local Agency Admin' button.

- Or from Navigate Menu choose Admin Home



Select '**Texas**' from the State drop-down box then enter the TAC's first name, last name, agency's ORI and password.

Click the 'Submit' button.



## **Add a Vendor Administrator**

Click on the 'Vendor Users Management' button.



## Select the 'Add New Vendor Employee' button.

\*Note – You will do this to set up the Vendor Administrator only. Once you have created an account for the vendor agency administrator they will then be responsible for adding any additional company employees into CJIS Online.



Select the vendor you wish to add an administrator name to.

Click the 'Continue' button.

\*Note that you can also 'Add New Vendor' from this screen.



#### **Add Vendor Administrator**

## **Top Section:**

 Complete all mandatory fields marked by an asterisk \*
 The vendor administrator's first and last name

## Middle Section:

- In 'Level Assignment' click the dot next to the level needed, 1 or 3. Choose the appropriate training level based on the level description.

## **Bottom Section:**

- Enter the person's unique email address then enter an initial password you create. This will become the initial user's sign on credential you will need to provide them.

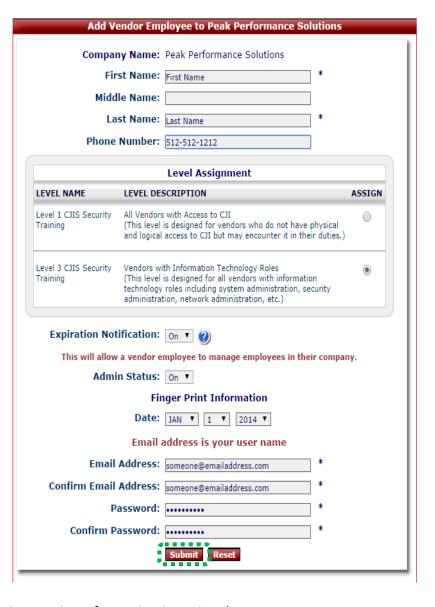
Click the 'Submit' button.

#### Notes:

Fields without an asterisk are optional. Finger Print Information is optional.

You can set the password to any secure password appropriate for the agency.

Make a note of the vendor admin login credentials as you will be relaying this to them so they can enter their employee records.



# **TAC - Reports**

From the agency's home menu screen or navigate list select the 'Reports' button.



The following report types are available. Choose the 'Test Activity Report' or 'Certification Expiration Report' button.



Choose and enter the appropriate report criteria for the report selected and select the 'Submit' button.

For example, to quickly view IT and staff with no test history select the 'Show IT/Agency employees with No Test History' link and choose any timeframe.



**Certification expiration report sample** 



## **Vendor Expiring Report**

For a vendor employees list, on the *Employee Type* box, choose *Vendor Employees* then Choose a Vendor name from the list, enter the timeframe and select '**Submit**' button.





## **Vendor Administrators - adding vendor employees**

Open an Internet browser to: <a href="https://www.cjisonline.com/">https://www.cjisonline.com/</a>

Select the 'Vendor Access' button.



Enter the Vendor Administrator's email address and initial password created on previous step.

Click the 'Submit' button.



Note: The Local Agency Admin (TAC) can create the initial sign on credential for the person designated at the vendor company who will be the company's training records Administrator.

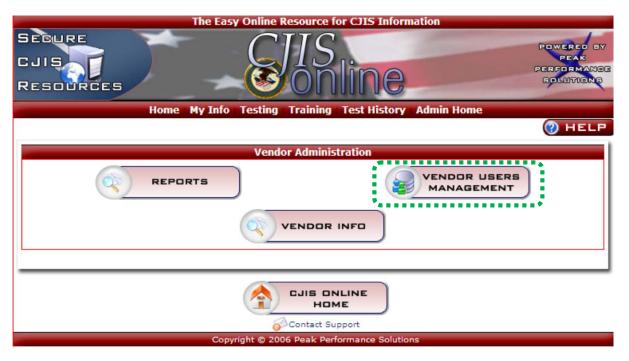
Select the 'Vendor Admin' button.



Note: To get help at any time, click the '? HELP' button. There is a Navigation drop down list in the top right area to quickly move to screens. 'Contact Support' button is also available.

Tip: CJIS Online Home button will logout the account and go to the main screen.

## Select the 'Vendor Users Management' button.



## Select 'Add New Vendor Employee' button.

(To view your current user's list select 'List All Vendor Employees')



## **Vendor Administrator - Add New Vendor Employee**

## **Top Section:**

 Complete all mandatory fields marked by an asterisk \* The vendor employee's first and last name.

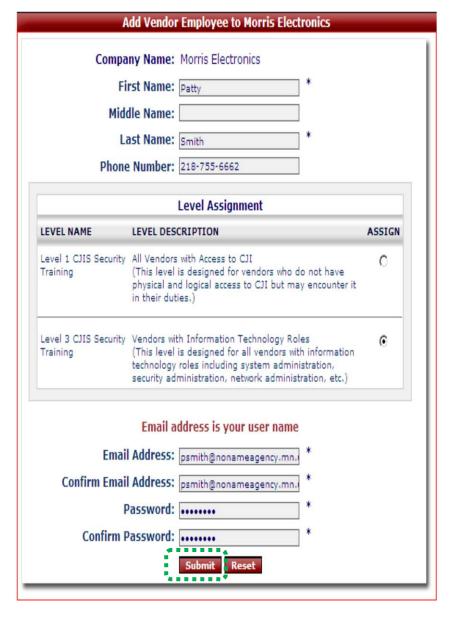
#### Middle Section:

- In 'Level Assignment' click the dot next to the level needed, 1 or 3 Choose the appropriate training level based on the level description

#### **Bottom Section:**

- Enter the person's unique email address then enter an initial password you create. This will become the initial user's sign on credential you will need to provide them.

Click the 'Submit' button.



#### Notes:

Fields without an asterisk are optional.

Your user's profile has now been created and will appear on the 'All Vendor Employees List' mentioned on previous page.

You can set the password to any secure password appropriate for the agency.

Make a note of the vendor employee login credentials as you will be relaying this to them to start training.

## **Security Awareness Training**

Open an Internet browser to: <a href="https://www.cjisonline.com/">https://www.cjisonline.com/</a>

Select the 'Vendor Access  $\,$  or IT & Agency Users' button.

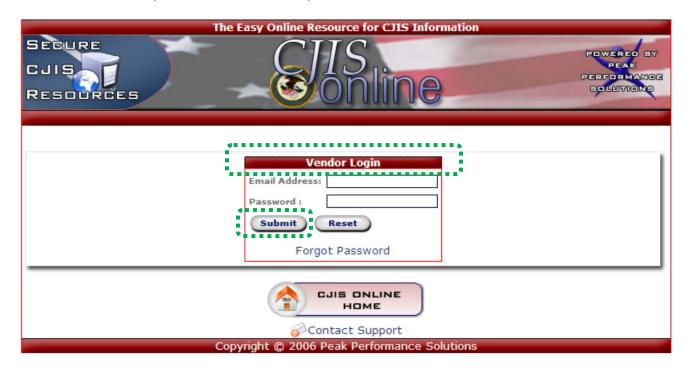
Vendors – Select the 'Vendor Access' button.

IT & Agency Users – Select the 'IT & Agency Users' button.



## **Vendor Users** will see this login screen:

Enter your email address and password then select 'Submit.'

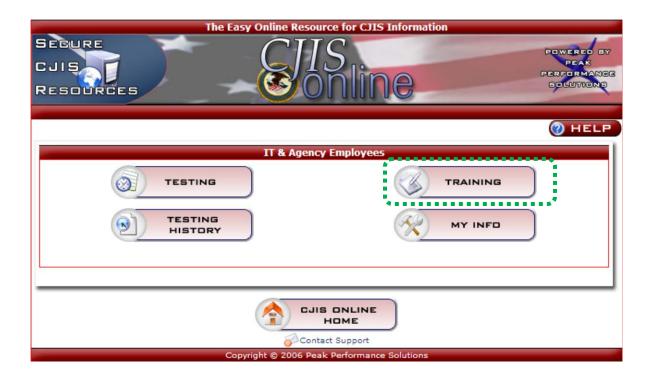


## IT & Agency Personnel Users will see this login screen:

Enter your email address and password then select 'Submit.'



Select the 'Training' button.



This announcement will appear on your screen if your User Profile has been set to Level 1 CJIS Security Training.

If you are a certified TLETS Operator or IT person, you are accessing the inappropriate training. Please contact your CJIS Online Administrator or TAC for further instructions.

To continue with the training, select the 'Begin Training' button.



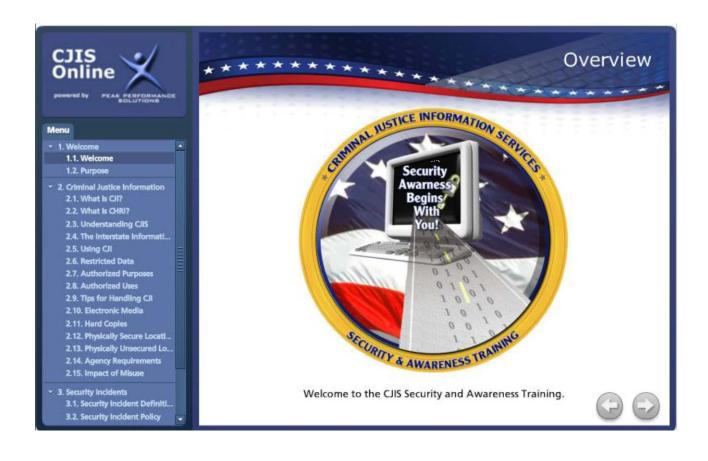
All Personnel with Access to CJI
(This level is designed for people who do not have physical and logical access to CJI but may encounter it in their duties.)

Please contact your administrator if this is not the appropriate level.



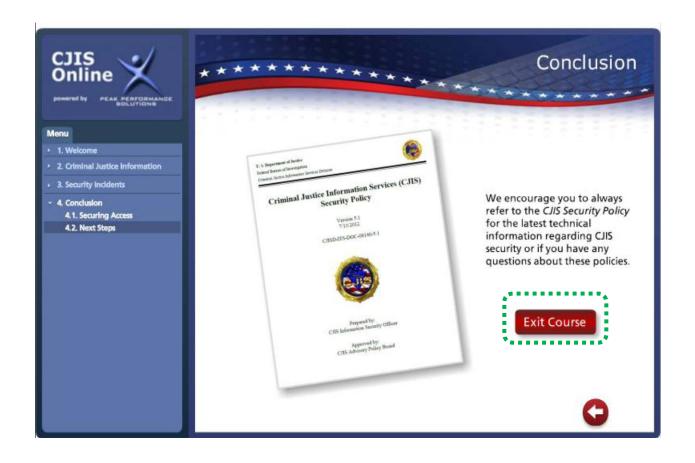
The screen will be similar to this when first accessed.

Please follow the prompts to continue with the training module.



Once you have completed the Security Awareness Training you will see this page.

Select the 'Exit Course' button to close the training module.



Once the Training Module is closed you will have access to the modules available prior to taking the test.

This time you will select the 'Testing' button.



You will be required to confirm taking the Security Awareness Training by checking the box on this page before you can begin your test.

After checking the box, click 'Submit' button.



# **Frequently Asked Questions**

## 1. Can the agency have more than one Local Agency Admin account?

Not at this time.

## 2. Will my testing transfer from Omnixx to the new CJIS Online software?

Sorry, the previous training does not transfer over.

## 3. Is the CJIS Online training mandatory?

Security Awareness Training is required every two years and within six months of assignment. The *CJIS Online* software is another resource to help consolidate and automate training records for the agency. The agency may continue to use Omnixx training, the PDF and PowerPoint from our webpage, or create their own training meeting CJIS requirements in section 5.2.

## 4. How much does the CJIS Online software cost the agency?

There is no monetary cost to the agency.

#### 5. If I enter a vendor record or account record incorrectly, can I delete it?

No. records can be edited, but not deleted by the agency. The agency can deactivate the account record, but not delete the record.

## 6. How will personnel be notified to be tested again in two years?

Each individual user will receive an automated email both 60 and 30 days prior to their expiration date on the first of the month in which that date falls. If the Local Agency Admin would like to receive these emails as well for their users, they will need to log in as a Local Agency Admin and click on the Expiration Notifications button and turn on the feature manually. This feature will cause the system to send the Local Agency Admin an email on the first of each month of all their users who will be expiring in both 60 and 30 days.

## 7. My employees do not have a unique work email address?

The *CJIS Online* software requires an email address. There are other options available to the agency to meet Security Awareness Training requirements. Please visit our web page <a href="http://www.dps.texas.gov/SecurityReview/documents.htm">http://www.dps.texas.gov/SecurityReview/documents.htm</a> for other training materials available. Personnel can also use a personal email address.

#### 8. Is there a Spanish version available?

Not at this time.

#### 9. Whom should I contact if I have questions about the CJIS Online software?

Agencies should contact TX DPS at 512-424-7364 or cjis.audit@dps.texas.gov only for this support.